



# INNOVATION NEVER STOPS

> Global-Local Intelligent DICT Service Partner

# Your Technology-Driven Digitalization Enabler

As a market leading ICT service provider, CITIC Telecom International CPC Limited (“CITIC Telecom CPC”) believes in helping to architect our customers’ success. At the core of our DNA is the principle of using innovation to achieve transformative breakthroughs, mitigating risk, cost, and complexity while maximizing uptime, value, productivity and results.

Our flagship cloud computing, connectivity, security and cloud data center solutions epitomize our motto “Innovation Never Stops” and leverage state-of-the-art advances including 5G, Artificial Intelligence, Augmented Reality, Big Data, the Internet of Things, and other cutting-edge disruptive technologies to transform technical potential into real-world results for our customers.

## Actualizing Digital Transformation via ICT-MiiND

Since our founding days, CITIC Telecom CPC has always been one of the world’s leading service providers. We pioneered many innovative flagship solutions to address the most pressing enterprise needs. Now, to fully embrace and excel within a next-generation business environment, CITIC Telecom CPC has taken our acclaimed flagship solutions to the next level with an Intelligent and Innovation-driven ICT-MiiND Strategy for the Future.

Through a synergistic fusion of deep ICT expertise, decades of practical experience, a global carrier-class infrastructure and cutting-edge disruptive technologies, ICT-MiiND provides different innovative and intelligent modules that integrated tailor-made and customized industry service scenarios to bring enterprises a smarter IT service management platform.



### DataHOUSE™ AR Remote Hand

that transforms field engineers’ operations, maintenance and troubleshooting processes, driving a future-ready field service era.



### TrustCSI™ Secure AI

that utilizes the artificial intelligence of User and Entity Behavior Analytics (UEBA) and advanced machine learning algorithms to automatically detect anomalous enterprise event logs, actively and continuously



### SmartCLOUD™ analytics-driven data engine

that combines innovative data technology with cloud platform to enable high automation in arranging different industries resources for unlocking new business values



### TrueCONNECT™ AI + SD-WAN

intelligent network service that integrates intelligent analysis and smart machine learning of data across the network for optimizing network architecture



## Accelerating Innovative Digital Transformation across Industries

To increase competitiveness and keep pace with the global economy, enterprises of all scales and sectors are seeking optimal paths toward Digital Transformation. Because this process requires deep understanding of both technological and industrial domains, CITIC Telecom CPC's professionals bring their expertise in ICT and industry-specific insights, plus impressive track records of innovation, to deliver uniquely customized solutions that maximize agility, productivity, and returns on investment.

We help manufacturers and retailers shorten time-to-market and accelerate product lifecycles by boosting their agility and scalability with advanced cloud solutions. We protect banks and other financial services against sophisticated threats, and meet stringent regulations, with our comprehensive data-driven security solutions. Our various global-local ICT solutions also power the non-stop round-the-clock operations of logistics companies worldwide. These are just a few examples of the many industries we help with their specific digital transformations needs.



### Global Knowledge, Regional Coverage, Localized Expertise

Our "global-local" advantages combining world-class knowledge and best practices, with native culture and market awareness, delivered at localized points of presence.

#### Extensive Infrastructure

Our global footprint spans more than 160 countries and over 160 points of presence, providing advanced capabilities in computation, connectivity, security, knowledge management, and more.

#### Staffed for Success

We are a learning organization comprising teams of highly trained technology and business professionals, with industry-recognized certifications for various fields of expertise.

#### Full Spectrum ICT Technology

Since Day 1, we've been ahead of the curve in providing a full range of pioneering technological solutions to address our customers' most pressing current and future needs.

#### Highly Available Operations Resilience

With our 2 Security Operations Centers, 21 Cloud Service Centers, and over 30 Data Centers, every aspect of our infrastructure and operations is designed to be robust and fully backed-up, to business continuity with rapid disaster recovery.

#### Fully Focused Quality

We are proud to be recognized with multiple ISO and other world-class certifications in areas of technological, business, environmental, and operational excellence.

#### World-class accreditations

Our excellent track record is validated by independent industry experts who acknowledge the success of our ICT solutions in the market.

# Comprehensive ICT Solutions



**TrueCONNECT™**  
Private Network Solutions



Connect your enterprise to success with the versatility, speed and ease of TrueCONNECT™ private network solutions. Gain fully managed carrier-class global connectivity (including emerging markets) with fully meshed topologies featuring MPLS, Ethernet, or Hybrid Internet protocols. TrueCONNECT™ leverages leading-edge networking innovations to optimize performance, reliability, scalability, security and flexibility for remote, accelerated, multi-cloud and other highly demanding business requirements.



**TrustCSI™**  
Information Security Services



TrustCSI™ delivers highly responsive full spectrum security for modern enterprises. It protects digital assets, users, and business continuity by leveraging multiple sophisticated defense technologies and innovative resources. As a fully managed service, TrustCSI™ is designed to secure all modern enterprise topologies, including distributed networks utilizing multiple cloud environments, with remote and mobile workforces.



**SmartCLOUD™**  
Cloud Computing Solutions



Powering a smarter, faster future for your enterprise, SmartCLOUD™ is best-in-class cloud computing solutions to support today's fast-paced, distributed enterprise applications. Dynamically provisionable and scalable with powerful virtualized resources, SmartCLOUD™ seamlessly integrates with multi-cloud ecosystems to run mission-critical applications non-stop, together with our cloud experts to work along with businesses from planning to implementation and on-going support for a successful cloud journey.



**DataHOUSE™**  
Cloud Data Center



Mission-critical business data and applications require mission-critical performance and reliability. DataHOUSE™ offers world-class datacenter services with superior non-stop availability and security. It is specially designed from the ground up to handle even the most stringent demands of modern distributed, real-time organizations, including private and hybrid cloud environments, and seamless international carrier-class access to other datacenters.